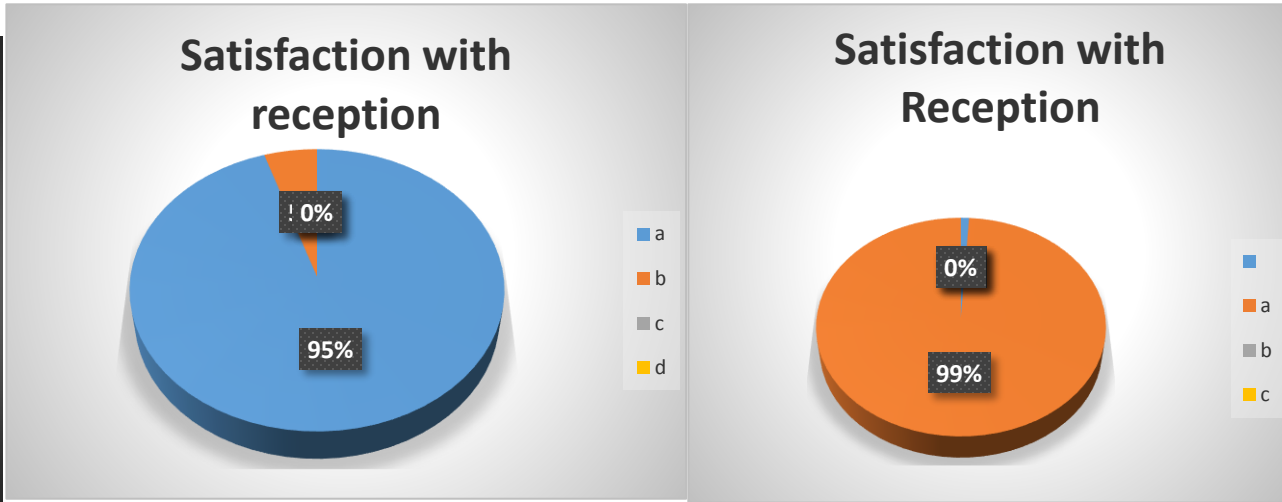


1. How satisfied are you with the courtesy of the reception staff?

- a. Very Satisfied**
- b. Somewhat Satisfied**
- c. Somewhat Dissatisfied**
- d. Very Dissatisfied**



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